

Discrimination is Against the Law

Jamestown Radiologists, PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Jamestown Radiologists, PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Jamestown Radiologists, PC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Amy Caruso. If you believe that Jamestown Radiologists, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Amy Caruso, PO Box 788, Jamestown NY, 14702, 716-664-9731 or Fax 716-664-9160, or acaruso@jamrads.com You can file grievance in person or by mail, fax, or email. If you need help filing a grievance, Amy Caruso, Practice Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:
U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.